

REMARKS

Claims 1, 2, 3, 12, 13, 14, 23, 24, 25, 34, 35, 36, 45, 47, 49 and 51 are in the application, with Claims 1, 2, 3, 12, 13, 23, 24 and 34 having been amended. Claims 1, 12, 23 and 34 are the independent claims herein. No new matter has been added. Reconsideration and further examination are respectfully requested.

Applicants' undersigned attorney gratefully acknowledges the courtesies and thoughtful treatment provided by Examiner Vu during a November 16, 2004 telephone interview. The amendments herein are intended to reflect agreements reached during the interview.

More particularly, independent Claim 1 has been amended to recite a plurality of alternative media indicators, at least one of the plurality of alternative media indicators associated with two or more of a plurality of instructional text elements, and one of the plurality of alternative media indicators being selectable via a single user selection to cause presentation of an alternative media presentation instructing performance of two or more steps described by the two or more instructional text elements.

Similarly, independent Claims 12, 23 and 34 have been amended to recite presentation of at least one of a plurality of alternative media indicators associated with two or more instructional text elements describing a step to perform a task, reception of a single user selection of one of the plurality of alternative media indicators, and presentation of an alternative media presentation instructing performance of two or more steps described by the two or more instructional text elements that are associated with the selected alternative media indicator.

It is believed that the foregoing amendments satisfy the concerns raised and the agreements reached during the interview. Applicants therefore respectfully request withdrawal of the outstanding rejections.

CONCLUSION

The outstanding Office Action presents a number of characterizations regarding each of the applied references, some of which are not directly addressed herein because they are not related to the rejections of the independent claims. Applicants do not necessarily agree with the characterizations and reserve the right to further discuss those characterizations.

For at least the reasons given above, it is submitted that the entire application is in condition for allowance and such action is respectfully requested at the Examiner's earliest convenience. Alternatively, if there remains any question regarding the present application or any of the cited references, or if the Examiner has any further suggestions for expediting allowance of the present application, the Examiner is cordially requested to contact the undersigned.

Respectfully submitted,

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Date



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